### BRAND CONSISTENCY

presented by





### Index

Introduction

What is Brand Consistency?

Why is Brand Consistency Important?

Easy Ways to Keep You Consistent

Case Study: Concordia University of Edmonton

Summary

**Contact Information** 

### Introduction Who is Clarke Creative?



WHO: Dustin Clarke (me)

WHAT: A graphic design and creative needs business

WHERE: Here in Barrhead,

Edmonton, previously.

WHEN: Open for 1 year.

WHY: Because of a love of the craft and the

rich history.









### Images (top L clockwise)

Kong Island movie poster that was featured at Bottleneck Gallery in New York, New York.

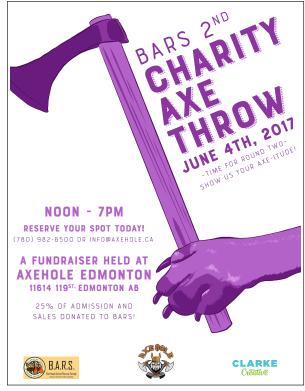
Monogram for a DJ at Sonic 102.9.

Logo for BARS 9lives program for older rescue cats.

BARS event poster.

Logo for a childcare business in Kamloops.

Logo for a local independent Pharmacist for hire.



### What is Brand Consistency?



Utilizing visual characteristics to achieve a perceived feeling or value of your company to your consumers.

Nike's utilization of brand consistency since 1971 has garnered them recognition and trust with millions of customers.

5 Simple Rules to Brand Consistency: Know your audience. Use imagery with similar connotations. Standardize colours & design styles. Maintain your message. Use consistent typography.





### **Nike's Brand Consistency**

- 1. Bold type with a statement.
- 2. Similar imagery. (shoes)
- 3. Standard logo use. (black and white logo)

### Why is Brand Consistency Important?



Consistency manages consumer perceptions.

Consistency conveys outlook and attitude.

Consistency eliminates brand confusion.

Consistency protects your investment.





### **Consumer Perceptions**

After a public backlash for changing to the left logo, GAP changed their minds and went back to the original logo. This flip flop in decision-making creates distrust in consumers.





### **Outlook and Attitude**

The look of your brand will influence the attitude people assume about your business.







# Consistency protecting investment Coke's consistent branding allows you to know it's taste without even drinking the product. You know what to expect with this bottle.

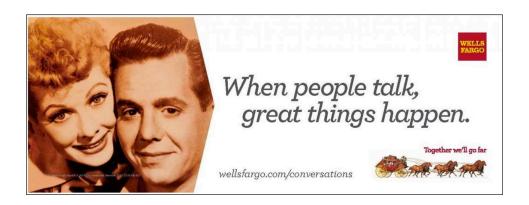
### **Brand Confusion**

Neither advertisement relates to the other.



### **TYPOGRAPHY**

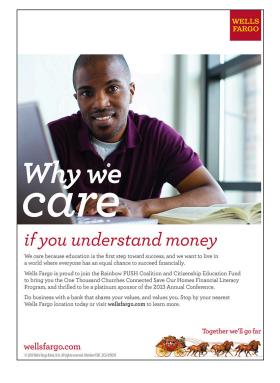
The most common type of consistency is the use of the same font throughout your marketing. Be it in store signs, out of store signs, ads or promotional material.



### Type Consistency

Wells Fargo uses the same typeface throughout its advertisements. A slab serif typeface based on their logo. Using different weights and italics can generate different interesting ads while maintaining brand consistency.







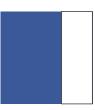
**COLOUR** 

Colour is something that people greatly overlook. With a particular colour or colour scheme, brands can be recognizable even without a logo.



















### PLACEMENT

Placement is a source of consistency that can generate trust for your company. Seeing the same elements within your marketing subconsciously creates trust.





### **Placement**

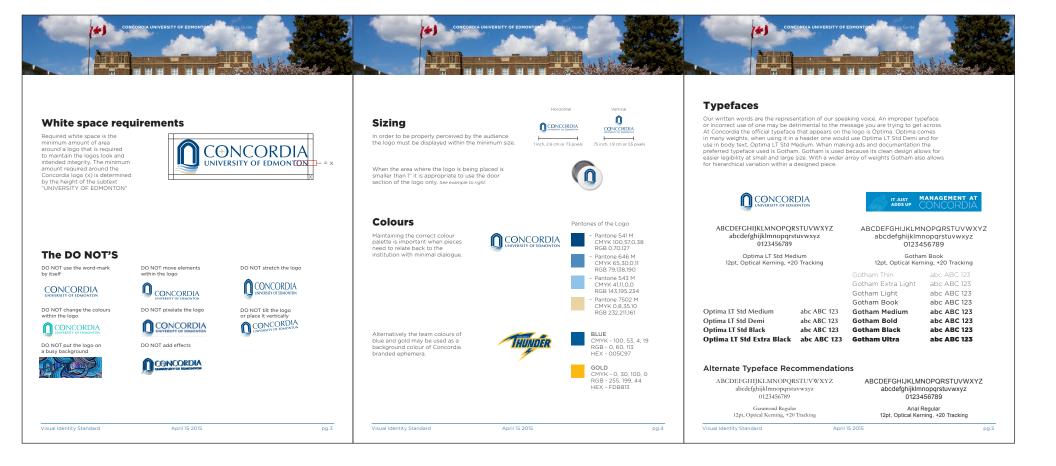
Consistent brand placement in different ads creates a sense of reliability with your brand.





### **USE YOUR LOGO**

The easiest way to maintain your brand consistency is to properly use your logo. Following your brand style guide is the easiest way to ensure consistent use of your logo.



When I entered Concordia's marketing department their marketing needs had previously been met with a rotating base of marketing firms. Every year brought about different visual looks for the University. In order to build the brand I needed to narrow down the needs to build the Concordia brand.

I determined that the needs were:

Typography
Colour palette

Placement/ Visual Cues

Graphic elements

### **TYPOGRAPHY**

Words need to be clear and concise. The wrong type choices can convey the opposite of your intentions.





### **Typography**

Choosing the right type to go with your products will effect the perceptions of your consumers. Are you serious? Silly? Thoughtful?

### **COLOUR PALETTE**

The colours that will be representing your business should represent its core values. Certain colours evoke different feelings in consumers minds.

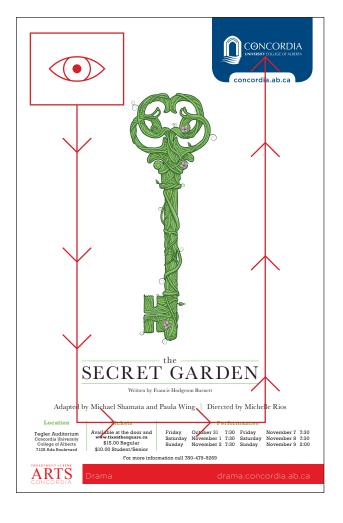
### Colour

When selecting marketing colours, it is important to consider the target audience and the perceived reactions to certain colours. Psychological studies have been done and can be found online on how people relate to different colours.



### PLACEMENT/VISUAL CUES

In North America, consumers are inclined to start at the top left hand corner and rotate counter clockwise ending up at the top right of a page.





### **Placement**

Placing the logo tab consistently in marketing materials reveals consistency and reliability in the Concordia brand.



GRAPHIC ELEMENTS
In a saturated market it is important to think differently and stand out among peers.

### **Elements**

Research proves that many Universities use students on their ephemera.



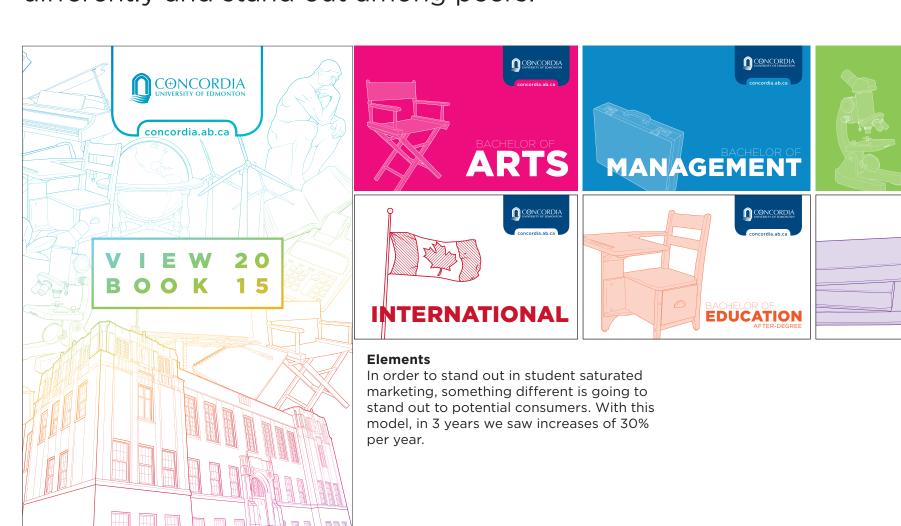
CONCORDIA

SCIENCE

**GRADUATE** 

**STUDIES** 

GRAPHIC ELEMENTS
In a saturated market it is important to think differently and stand out among peers.



### **Summary**



### KEEP IT CONSISTENT

To instill trust and confidence in your brand, follow these simple principles.

TYPE - Use the same or similar typefaces.

COLOUR - Standardize your colour use.

PLACEMENT - Location is everything.

LOGO USE - Adhering to guidelines will ensure consistency.

### **Thank You!**

### **Contact Info**

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